

Using your stairlift

Model: **260 Sadler**



Stannah

Service Log

It is important to us that our stairlifts always help you travel up and down your stairs in the safest possible way. With this in mind, we recommend our stairlifts are serviced regularly by a Stannah trained service technician. 12 Month intervals for private residence / 6 month intervals in locations other than private residence.

Installed by _____		on ____ / ____ / ____
Date	Service details	Service Technician
_____	_____	_____
_____	_____	_____
_____	_____	_____
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A stairlift is a device to transport a seated person up and down the stairs safely.
North America – Standard A18.1-10 must be used for inspection and test.

Welcome to your Sadler User Guide.

To help you get the most from your new stairlift, please take a few minutes to read this guide. Then, please keep this guide in a safe place in case you need to check any details in the future. If you feel unsure about any aspect of your stairlift, please do not hesitate to get in touch with your stairlift supplier, details on the back page.

Thank you for choosing Stannah

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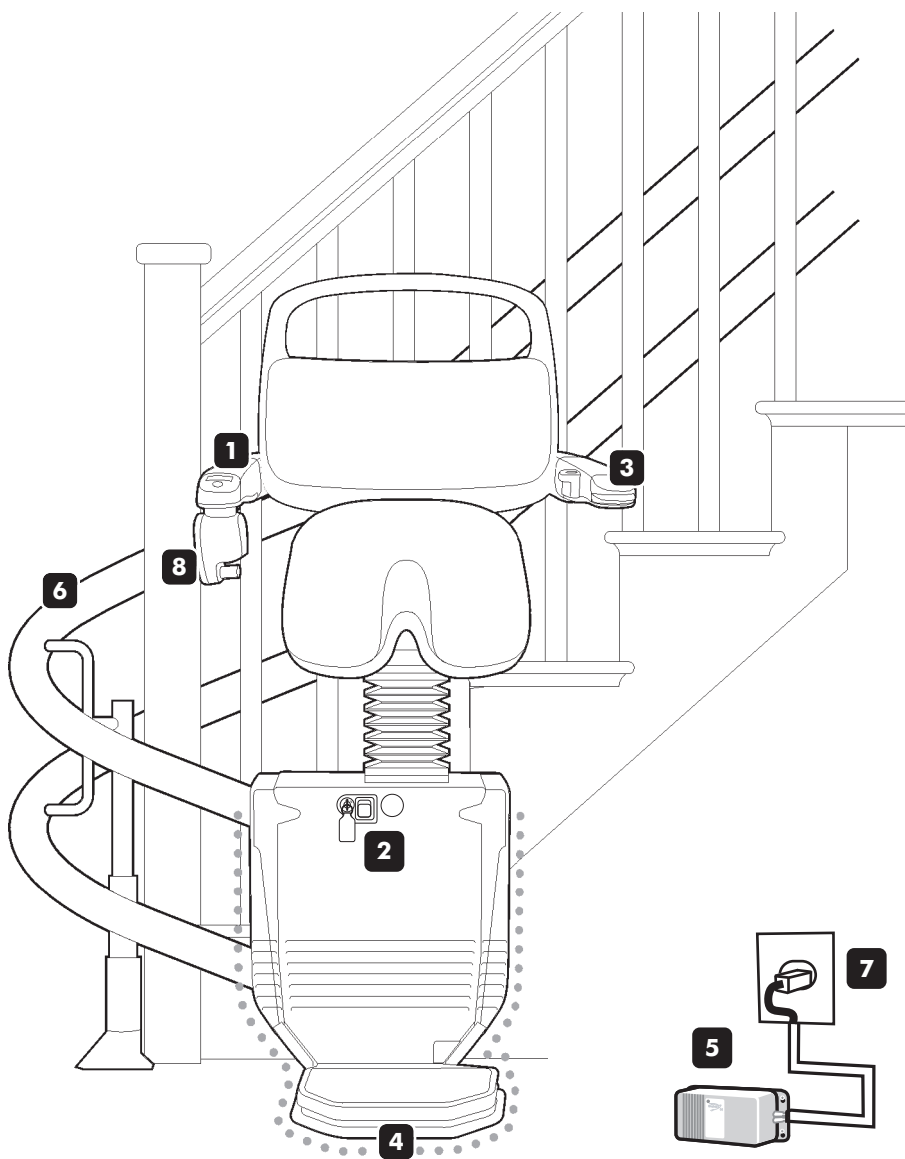
Carriage Serial No:



You will find important safety information wherever you see the **SAFETY NOTICE** symbol shown above.

Important:
Your stairlift is not designed to operate in the event of a fire and should not be depended on as a means of escape.

Getting to know your stairlift



1 On/Off switch & power light

The power light comes on when the switch is in the on position.

2 Power key

The keyhole is on the front of the chair. The key must be inserted and turned to the on position before the stairlift will work – see page 7.

Please note that you can remove the power key to stop others from using your stairlift.

3 Arm Control

The arm control moves the stairlift in the direction you want to travel.

4 Safety edges

The safety edges are there to stop the stairlift if they come into contact with any obstacles. This stops anything from becoming trapped while the stairlift is being used. See page 17 for more information.

5 Battery charger

Charges the batteries so the stairlift is always ready to travel. This may be positioned at either the top or bottom of your staircase.

6 Rail**7 Plug**

This should normally be left plugged in. See page 6 for more information.

8 Seatbelt

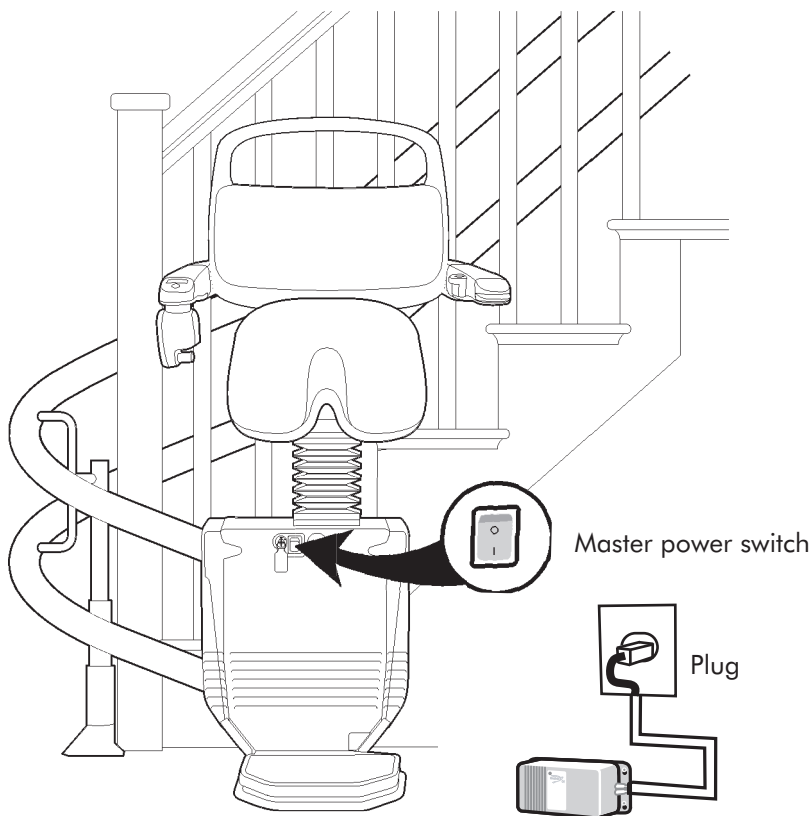
Master power switch and wall switch

The master power switch is on the front of the chair and should normally be left switched on.

The stairlift will not work if this switch is off.

If you are going away for a longer time – perhaps if you go away on vacation – you can switch off the master power switch and unplug the charger.

Make sure that you switch off the master power switch and unplug the charger – this will ensure that the batteries will still be charged when you return.



For the 'HELP' section see page 17

Using your stairlift

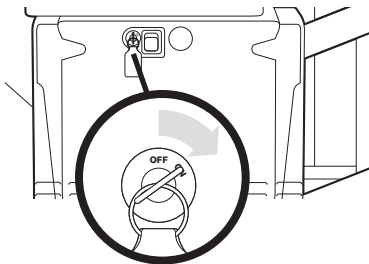
1. Turn on the power key

To turn on the power

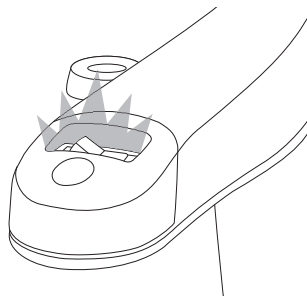
Insert the key into the keyhole on the front of the chair.

Switch the on/off switch to the ON position.

The stairlift and the remote controls will not work unless you have inserted the power key.



When the key and the on/off switch are in the on position, the light on the on/off switch will come on.

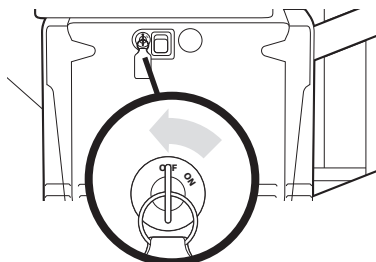


To switch off the power

Turn the on/off switch to the OFF position.

The light will go off.

If you do not want to remove the key, it can be left inserted as shown.



SAFETY NOTICE

You can remove the power key to stop others from using your stairlift

Using your stairlift

Using the remote calling controls

Use these when you want to move the stairlift to the opposite end of the stairs.

To move the stairlift along the rail

Press and hold the arrow button on the remote calling control to move the stairlift in the direction you want. You can move the stairlift whether the chair is folded or unfolded.

There is information on how to unfold the chair on page 9.

If you release the arrow button, the stairlift will stop and will not start again for a few seconds.

Wait for a few seconds before starting the stairlift again.

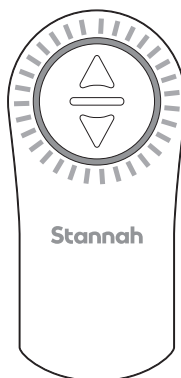


Battery status

When you press one of the arrow buttons, the light on the control shows how much power is in the battery.

The batteries will last about one year with average usage.

You will find information on how to check and change the batteries on page 14.



For the 'HELP' section see page 17

Using your stairlift

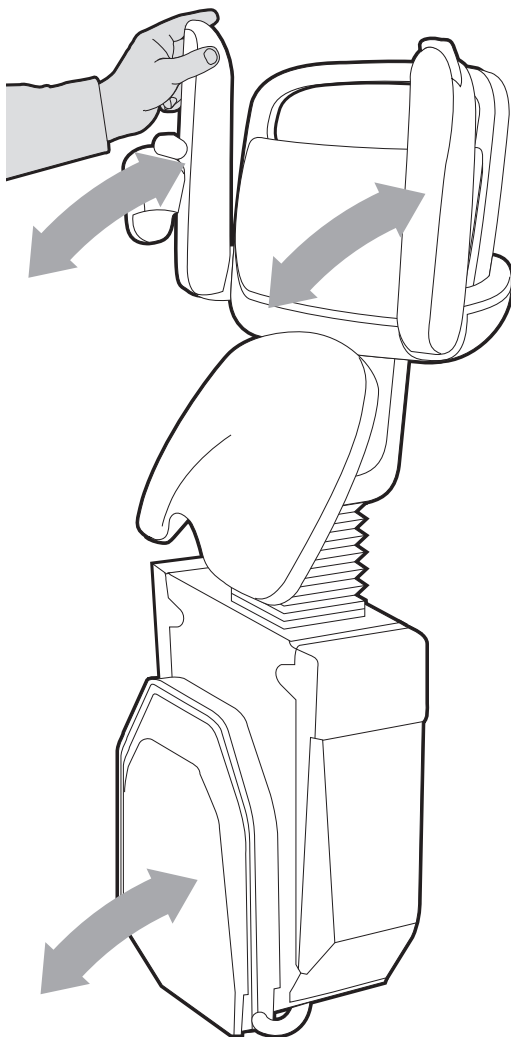
2. Unfold the chair

Your chair can be folded away when it is not in use to give you more space around the top and bottom of your stairs.

To unfold the chair

Lower both armrests.

The footrest will unfold with the armrests



SAFETY NOTICE

Stand with your feet clear of the footrest when you lower the downside arm.

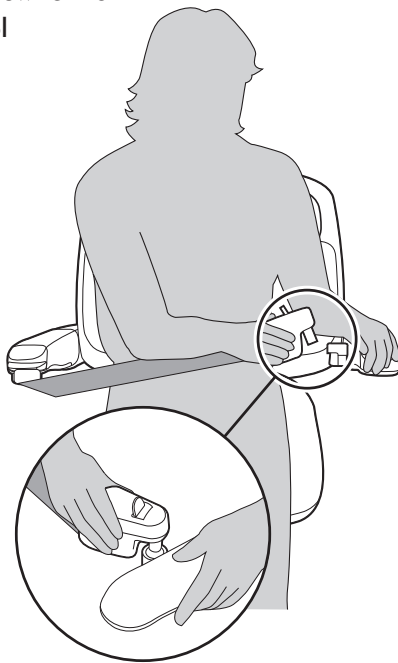
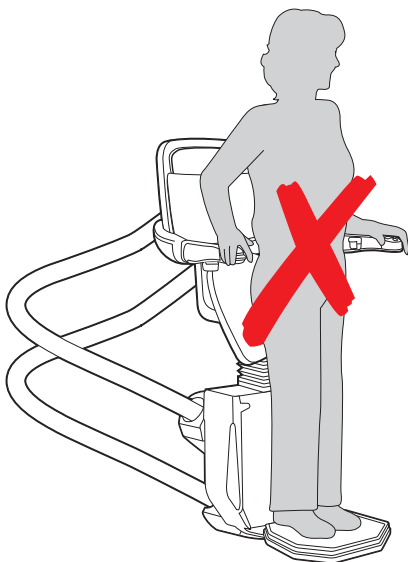
Using your stairlift

3. Settle into the seat and start the stairlift

Make sure the on/off switch is in the off position and the power light is off. Then, settle yourself into the seat, and put your seatbelt on and make sure your feet are on the footrest. When you are ready to travel up or down the stairs, switch the on/off switch to the on position, and use the arm control to start the stairlift.

To use the seatbelt

Pull the seatbelt across your lap and click into the holder. Your stairlift will not start until you have put your seatbelt on.



IMPORTANT SAFETY NOTICE

The Sadler is not designed to be used as a stand-on product.



SAFETY NOTICE

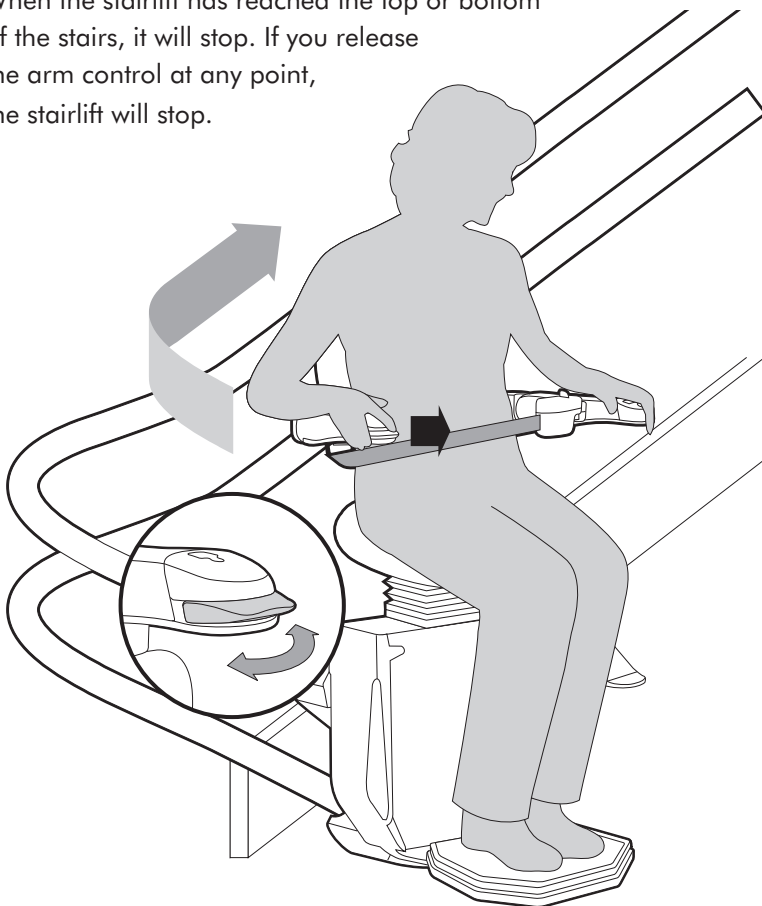
Always use the seatbelt. Only undo it when you have reached the top or bottom of the stairs and are ready to get off. Keep your elbows tucked in close to your body when using the stairlift.

Using your stairlift

To use the arm control

Move and hold the arm control in the direction you want to travel – after a few seconds the stairlift will start. The delayed start is a safety feature.

When the stairlift has reached the top or bottom of the stairs, it will stop. If you release the arm control at any point, the stairlift will stop.



SAFETY NOTICE

Only one person should ever use the stairlift at one time.

Using your stairlift

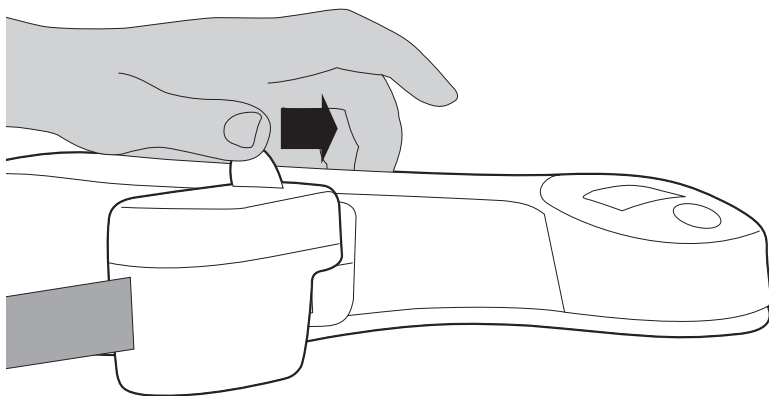
4. Get off the stairlift

Make sure the on/off switch is in the off position and the power light is off. Carefully, get off the stairlift. You can fold the chair away if you wish.

To get off

Unfasten the seatbelt.

Slide the button towards the armrest and lift the clip out of the holder. Carefully, get off the stairlift.



For the 'HELP' section see page 17

Cleaning your stairlift

If there are any aspects of cleaning your stairlift that you are unsure about, please call your Stannah supplier.

To clean the rail

Use a damp cloth to remove any dust or dirt.

To clean the upholstery

Use a damp cloth to remove any dust or dirt.

Do not use any solvent cleaners, bleaches, abrasives, synthetic detergents, wax silicone polishes or aerosol sprays without checking with your stairlift supplier first.

Recycling and disposal of your stairlift

Do not dispose of any part of this product as household waste. For more information about recycling and disposal of your stairlift, please contact your Stannah supplier, details on the back page.



Safety recommendations

Follow these points to make sure you use your stairlift safely.

- Make sure no one else is using the stairlift before you call it using the remote calling controls.
- Only one person should ever use the stairlift at any time. **Do not exceed the weight limit, which is 300lbs**
- You can remove the power key to stop others from using your stairlift.
- Make sure the area around the retractable rail is clear before moving the stairlift.
- Stand with your feet clear of the footrest when you lower the seat.
- Never allow children to use the stairlift unsupervised.
- Always use the seat belt. Only undo it when you have reached the top or bottom of the stairs and are ready to get off.
- Never attempt to dismantle the stairlift.
- Keep your elbows tucked in close to your body when using the stairlift.
- If you are home alone when using your stairlift, we recommend carrying a cell phone, or some other communication device, so you can alert others if you need help getting off the stairlift.

Changing the battery on the remote calling control

The remote calling control batteries will last about one year with average use.

When you press one of the arrow buttons, the light around the buttons will tell you how much power is in the battery.

Lights rotating	Batteries OK
Lights on constantly	Batteries low on power – change batteries as soon as possible
No light	Batteries have no power

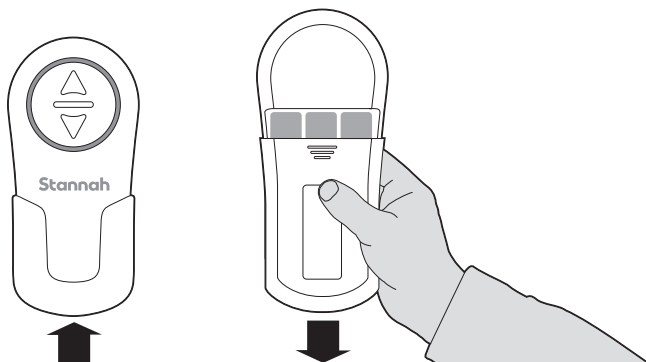


The lights are on constantly when the battery is low.

To change the battery

Remove screw, slide down and open the battery cover, then insert the new batteries.

Each remote calling control takes three AA batteries.



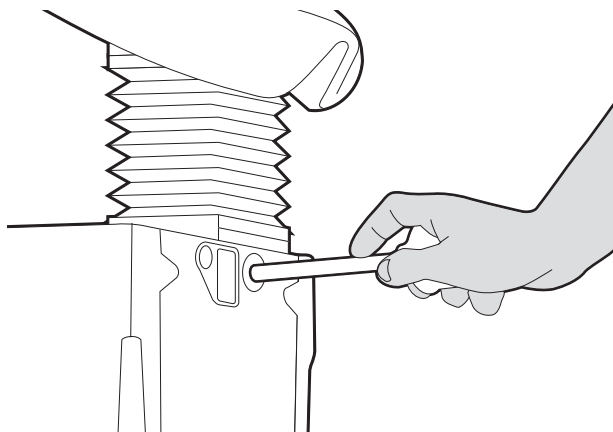
Technical and Safety

It is very unlikely that your stairlift will stop whilst travelling. However, if it does and is causing an obstruction, we have provided you with a hand-winding tool and instructions on how to manually move your stairlift out of the way.

If your stairlift stops at the end of the rail and the power light on the armrest goes off, use the checklist on page 17. If the checklist does not help you to solve the problem, please follow the instructions below. If in any doubt, please contact your Stannah supplier for help. Details are on the back page.

To move the stairlift using the hand-winding tool

Switch off the master power switch. See page 6. Remove the plastic cap on the front of the chair base. Put the hand-winding tool into the hole where labelled. Turn the handle as shown on the label on the chair base















SAFETY NOTICE

Never use the stairlift when the hand-winding tool is in the hole

Technical and Safety

Follow these points to make sure you always use your stairlift safely.

-  Make sure no one else is using the stairlift before you call it using the remote calling controls.
-  You can remove the power key to stop others from using your stairlift.
-  Stand with your feet clear of the footrest when you lower the seat.
-  Always use the seatbelt. Only undo it when you have reached the top or bottom of the stairs and are ready to get off.
-  Keep your elbows tucked in close to your body when using the stairlift.
-  Only one person should ever use the stairlift at any time. Do not exceed the weight limit, which is 300lbs
-  Never use the stairlift when the hand-winding tool is in the hole.
-  Never allow children to use the stairlift unsupervised.
-  Never attempt to dismantle the stairlift.
-  If you are home alone when using your stairlift, we recommend carrying a cell telephone, or some other communication device, so you can alert others if you need help getting off the stairlift.
-  The Sadler is not designed to be used as a stand-on product
-  Make sure the area around the hinged rail is clear before moving the stairlift.

Help

It is unlikely that you will ever experience a problem with your stairlift. If you do, please use the following checklist.

If the checklist doesn't help you to solve the problem, contact your stairlift supplier, details on the back page.

Stairlift will not move

The power light is off

- Check that the master power switch is switched on – see page 6.
- Check that the power key is inserted and turned to the on position – see page 7.

The stairlift will not work if either of these are switched off.

The power light is on

- Check whether there is anything obstructing the safety edges –

If there is, the stairlift can be moved in the opposite direction to allow you to remove the obstruction. You can then continue to go up or down the stairs.

If your stairlift still does not move

(1) turn the power key to the off position, then back on.

(2) move and hold the control in the downward direction – after a few seconds the stairlift will start. Then call your Stannah supplier.

If the stairlift stops during the above, repeat steps 1 and 2 until you reach the bottom of the stairs.

If steps 1 and 2 do not work, then alert another person in the home and ask them to contact your Stannah supplier.

If you are home alone when using your stairlift, we recommend carrying a cell telephone, or some other communication device, so you can alert others if you need help getting off the stairlift.

As a last resort, undo seatbelt and exit up the stairs. Then call your Stannah supplier.

Help

Stairlift is beeping

The batteries are not being charged.

Please note that your stairlift can continue to run on battery power.

- Check that the plug is on.

The position of the plug can be found on page 4 of this guide.

- Check that there has not been a power cut.
- Check that the stairlift is at the top or bottom of the stairs.

If you cannot correct the fault, you can switch off the beeper by turning the master power switch to the off position – see page 6.

Then, please call your Stannah supplier.

Notes

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Contact Details

Stannah

Stannah Stairlifts Inc, 20 Liberty Way, Unit A, Franklin, MA 02038, USA

www.StannahStairlifts.com

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USA / English

Original Instructions

